

SCIM Integration With CrisisGo

Okta

September 2020

If you have any questions, please contact CrisisGo support at support@crisisgo.com.



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1 Introduction

User provisioning integrates an external user directory (e.g. Okta) with your CrisisGo workspace.

This document details how to configure user provisioning when Okta is your identity provider.

After you configure user provisioning, you can manage user attributes from your identity provider.

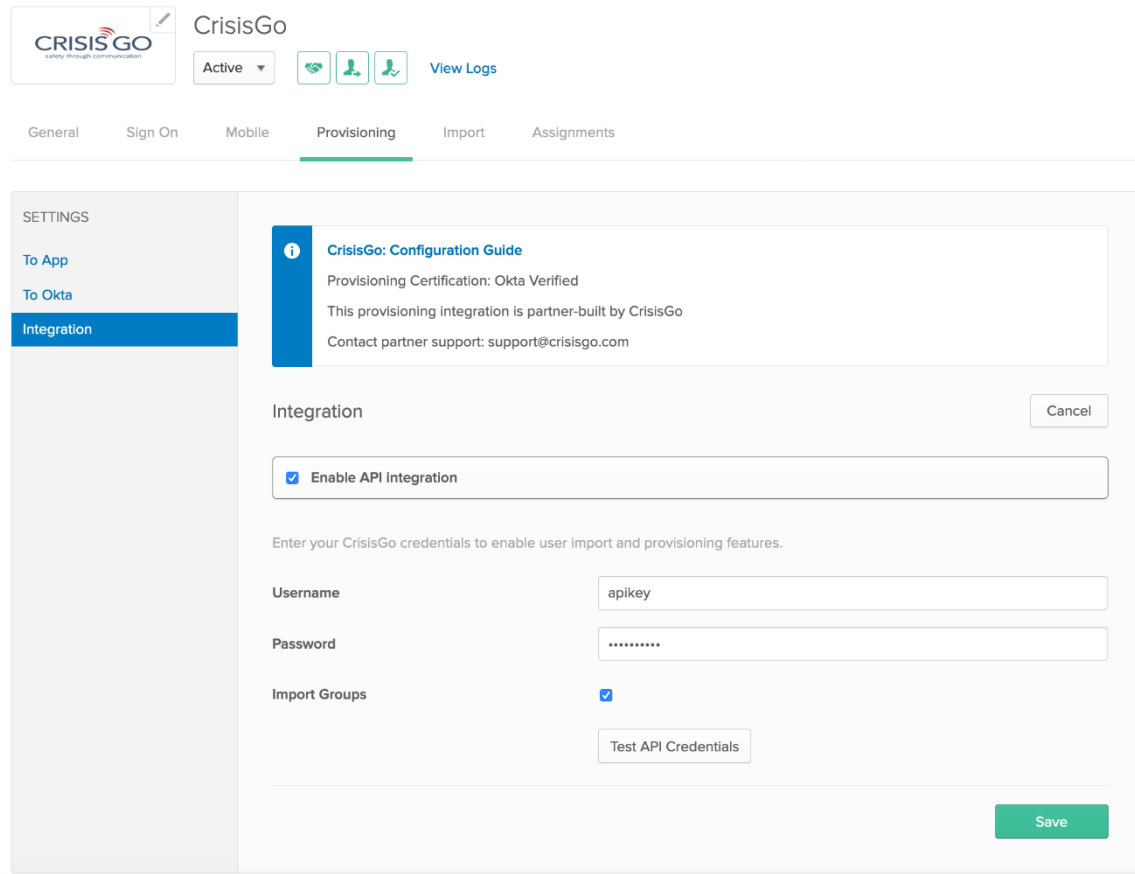
2 Supported user account operations

When you perform these user management operations from Okta, your updates will sync with users in your CrisisGo workspace.

Operations	Notes
Create a new user account	A user account only gets created when it does not have an existing account created with that email address, in your CrisisGo workspace.
Link an existing user account	If a user account already exists in your CrisisGo workspace, we'll automatically link the user in your identity provider to the user in your CrisisGo workspace by matching their email addresses.
Update a user's account details	You can update these user attributes from your identity provider: <ul style="list-style-type: none"> First Name Last Name Email address Job title (Role for CrisisGo) Division (Building for CrisisGo) Primary Phone (Cell Phone for CrisisGo) Employee Number (Staff ID for CrisisGo)
Activate a user account	You can activate a user's CrisisGo account from the identity provider.
Deactivate a user account	You can deactivate a user's CrisisGo account from the identity provider. User will be moved to Archived folder in CrisisGo workspace.
Delete a user account	To delete a user's CrisisGo account, please delete the user from the CrisisGo user manager.

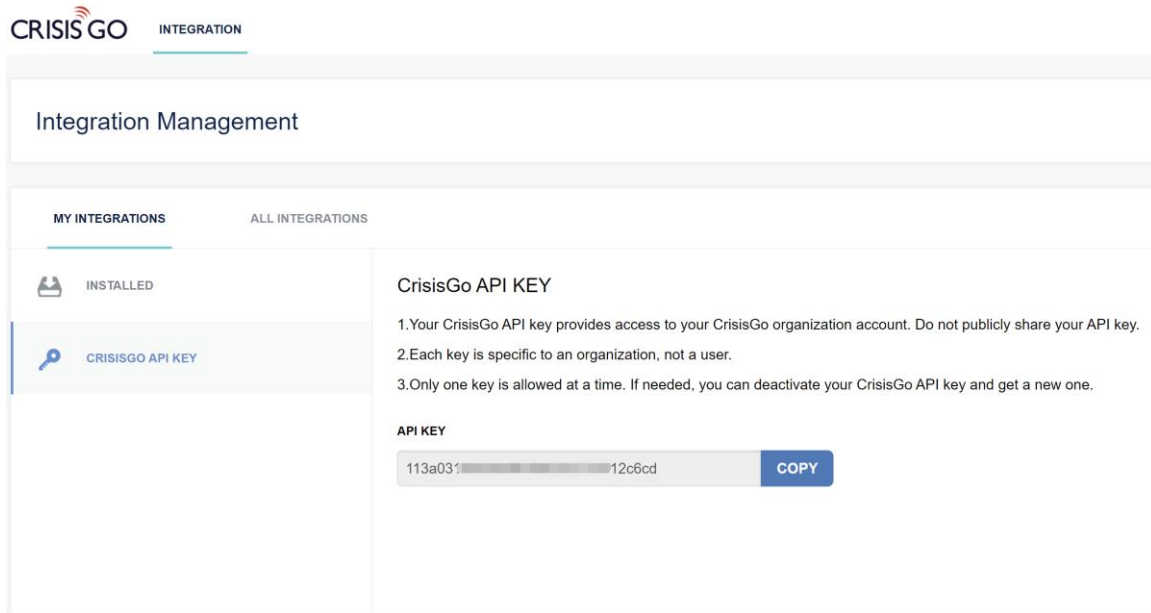
3 Configuration Steps

1. Log into your **Okta Admin Console** (and add the **CrisisGo** application if you did not).
2. From the application, click on the **Provisioning** tab and then click on **Integration**:
3. Select **Enable API integration**:



4. Enter the **Username** and **Password** as below:

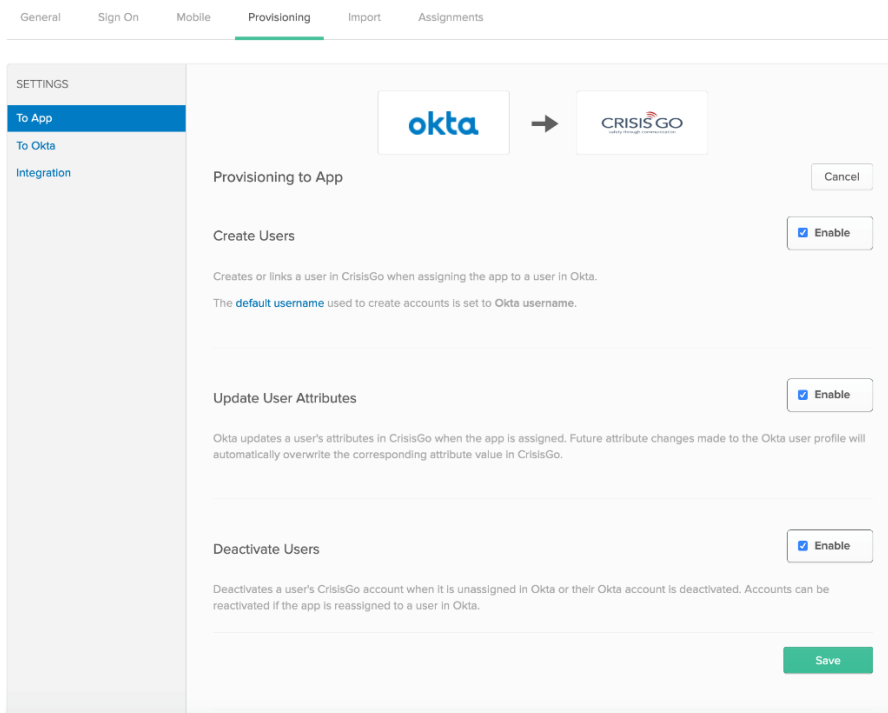
- **Username:** apikey
- **Password:** The apikey generated from the CrisisGo Integration Portal. (Log into CrisisGo console > Integrations > CrisisGo API KEY, you can also contact CrisisGo support at support@crisisgo.com if you need any assistance.).



5. Click **Test API Credentials**. If the test passes, click **Save**.

6. Click **To App** under Settings.

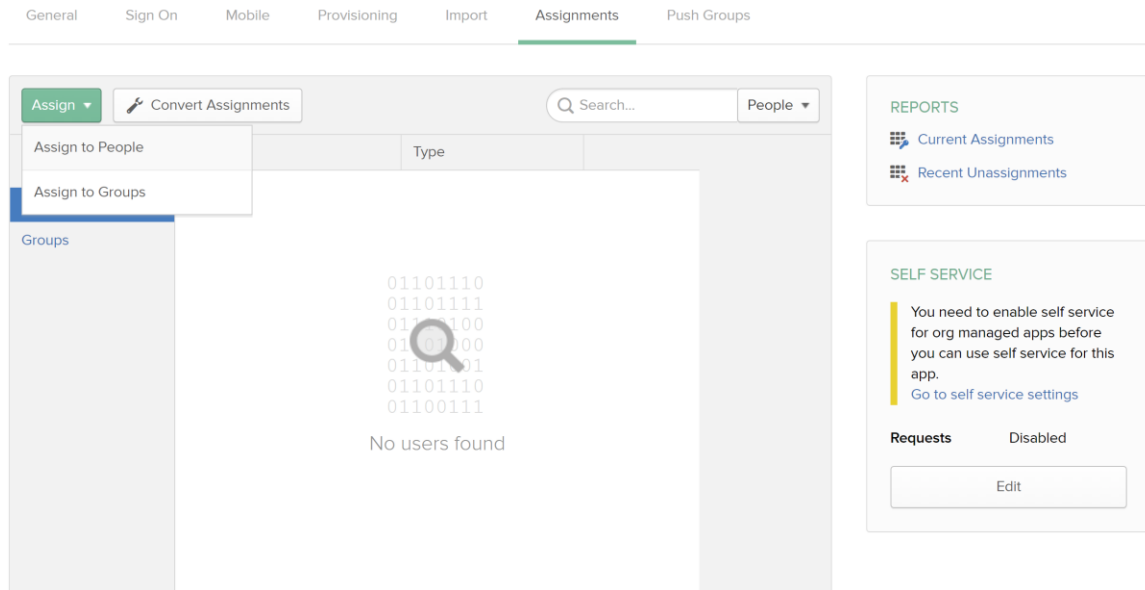
7. Click **Edit** and select **Enable** for the options (Create Users, Update User Attributes, Deactivate Users) you'd like to have.



8. Click **Save** to apply the integration settings.

4 Assign users to CrisisGo application in Okta

1 In Okta, click the **Assignments** tab of the CrisisGo application:



2. Click **Assign**, then select **People** or **Groups**. Select the user or group you'd like to assign.

3. From your CrisisGo workspace, verify that users are synced.

5 Known Issues/Troubleshooting

N/A